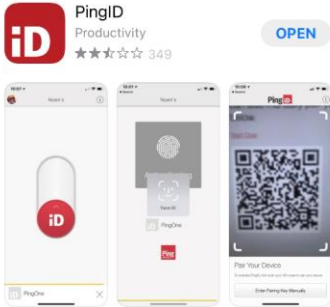
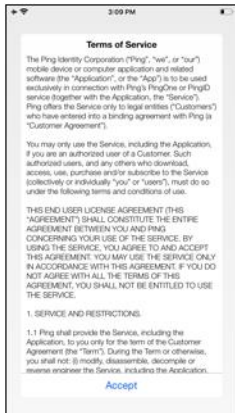


PingID – replacing mobile device

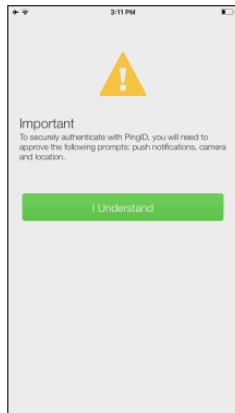
Install PingID app on the new mobile device



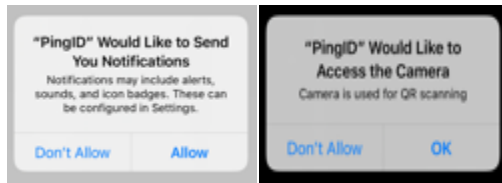
Open the App and select **Accept** for Terms of Service



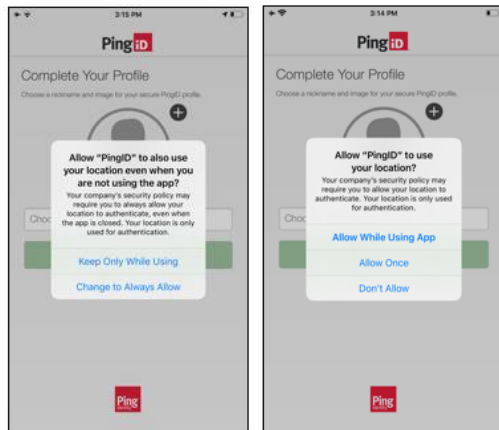
Select **I Understand** for important notice



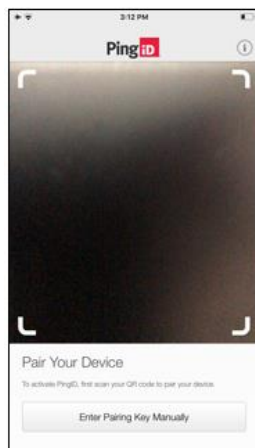
Allow PingID for Notifications and OK for Camera



Select Keep Only While Using and Allow While Using App

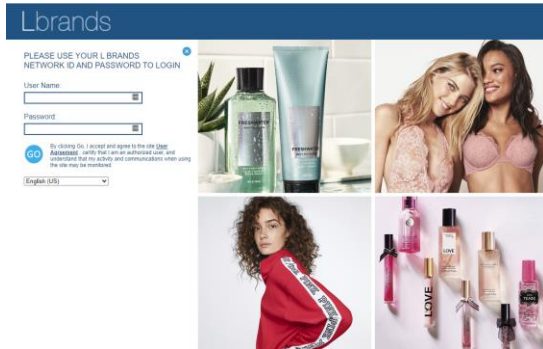


The app should be ready to scan a QR code

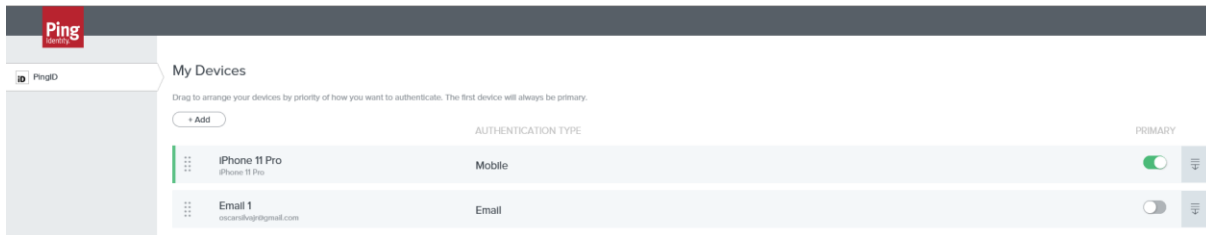


Navigate to the MFA enrollment site
<https://MyMFA.lb.com>
<https://MyMFA.lbrandscn.com> (China)

Enter your network credentials



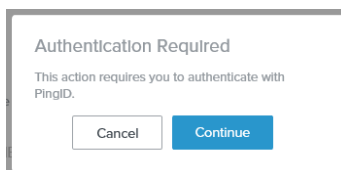
List of PingID options the user has will show



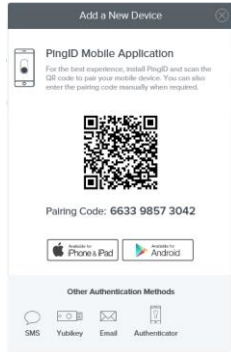
Select **Add**



Select **Continue** to Authenticate

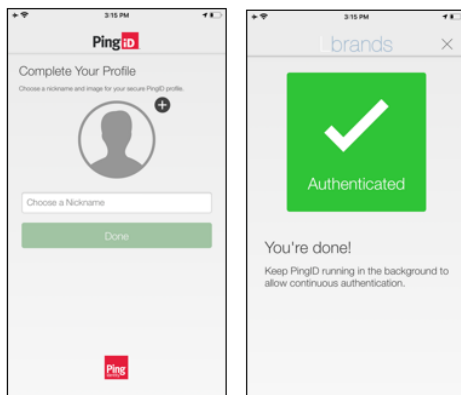


A pairing QR code will be provided.

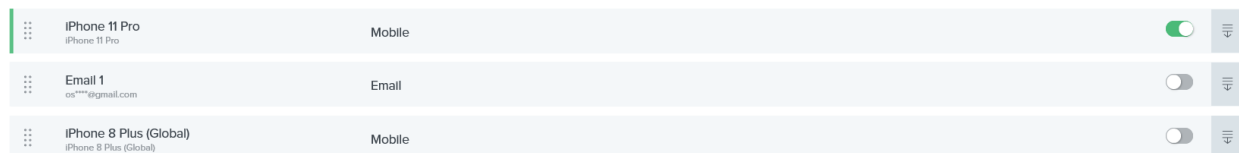


Scan the QR code using the new mobile device

Choose a **Nickname** and select **Done**



Once authenticated, the new mobile will show up in the Mymfa.lb.com site

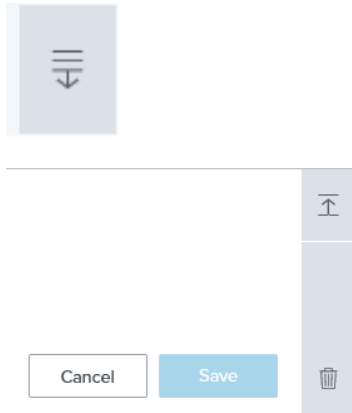


You can now select the new mobile as the primary

PRIMARY



After primary has been selected, you can now Delete the old mobile



Select the Trash and it will prompt to confirm to **Remove**

